

Comparative Analysis of Objective Techniques for Criteria Weighing in Two MCDM Methods on Example of an Air Conditioner Selection

MOMČILO D. VUJIČIĆ, University of Kragujevac,
Faculty of Technical Sciences, Čačak

MILOŠ Z. PAPIĆ, University of Kragujevac,
Faculty of Technical Sciences, Čačak

MARIJA D. BLAGOJEVIĆ, University of Kragujevac,
Faculty of Technical Sciences, Čačak

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This paper deals with comparative analysis of two different types of objective techniques for criteria weighing: Entropy and CRITIC and two MCDM methods: MOORA and SAW on example of an air conditioner selection. We used six variants for calculation of normalized performance ratings. Results showed that the decision of the best air conditioner was basically independent of the MCDM method used, despite the applied technique for determination of criteria weights. Complete ranking within all of the combinations of methods and techniques with diverse ratio calculation variants showed that the best ranked air conditioner was A7, while the worst ones were A5 and A9. Significant positive correlation was obtained for almost all the pairs of variants in all the combinations except for the MOORA – CRITIC combination with SAW – Entropy combination to have the highest correlations between variants ($p < 0.01$).

Key words: MOORA, SAW, Entropy, CRITIC, criteria weights

1. INTRODUCTION

Summer temperatures in Serbia often exceed 30° C. This fact other than relatively affordable prices of air conditioners for the standard of Serbian citizens, made households that do not possess air conditioners very rare. However, when selecting an air conditioner it is not all about the price. There are several criteria that must be taken into account. Therefore, this problem can be solved very efficiently by using multi-criteria decision making methods.

Multi-criteria decision making (MCDM) methods have been increasingly used for quantitative evaluation of complicated economic or social processes during the recent years [1, 2, 3].

One of the central spots in multi-criteria problems belong to criteria [4]. Taking into account the fact that the criteria weights can significantly affect the outcome of the decision making process, it is clear that special attention must be paid to the objectivity of cri-

teria weighing, which unfortunately is not always present in solving practical problems. The manner in which the weights are determined must be in accordance with the multi-criteria model to be used. Procedures for determining the weights of criteria are the subject of research and scientific debate for years. Several developed approaches for defining criteria weights can be found in literature. Basically, most approaches can be divided into subjective and objective. Objective approaches are based on the determination of criteria weights on the basis of information contained in the decision matrix by using various mathematical models. The subject of this paper is comparison of two kinds of objective techniques for defining criteria weights (Entropy and CRITIC) and their implementation in MCDM methods MOORE and SAW with comparison of six variants for the calculation of normalized performance ratings i.e. ratios within those methods, on a practical example of selecting an air conditioner.

2. MULTI-CRITERIA DECISION MAKING METHOD

A wide range of application areas of multi-criteria decision making models caused a rapid and continuous

Author's address: Momčilo Vujičić, University of Kragujevac, Faculty of Technical Sciences, Čačak, Svetog Save 65, e-mail: momcilo.vujicic@ftn.kg.ac.rs

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development of methods in this area. Multi-criteria method is used in wide ranges of research [5, 6, and 7]. But, in this research those methods are applied in air conditioner selection.

Therefore, there is a powerful set of methods, which are able to successfully resolve most of the real problems of multi-criteria decision making [8]. Choice of a method is often based on author's preference.

Some authors compared different methods on the same problem like Stanujkic et al. [9] who compared six MCDM methods: SAW, MOORA, GRA, CP, VIKOR and TOPSIS for ranking of banks in Serbia.

For the ranking of air conditioners in this paper, we used two multi-criteria decision making methods: MOORA (The Multi-Objective Optimization by Ratio Analysis) and SAW (Simple Additive Weighting).

2.1. The MOORA Method

The MOORA method (Multi-Objective Optimization on the basis of Ratio Analysis), which was first introduced in 2006 by Brauers and Zavadskas [10], is such a multi-objective (multi-criteria/multi-attribute) optimization (programming) technique that can be successfully applied into solving various types of complex decision making problems [10, 11, 12].

Brauers and Zavadskas (2009) [11], concluded that the MOORA method is ready for practical use and can be a full-fledged method for multiple objective optimization.

The MOORA method consists of two components: (1) the ratio system and (2) the reference point approach. We will be dealing with the first one further on in this paper.

The application of the MOORA method consists of 6 steps.

Step 1 is to determine the objective and identify the relevant attributes of the assessment.

In this case, we considered 9 different models of air conditioners: (1) EXCLUSIVE ACS 07 SSH; (2) MIDEA MSG 12 HR; (3) VIVAX ACP-12CH35GEK; (4) GALANZ AUS-12 HR53FA2; (5) HAUSEL HAS-09HM5; (6) NORDSTAR KFR-35GW; (7) NEO ACS-HH09LIH; (8) TCL TAC-12CHSA/BH and (9) SAMSUNG AQ-12FEN in terms of 5 criteria: (1) Power factor [cosφ], (2) Active power [kW], (3) Air flow [m3/h], (4) Price [RSD] and (5) Current [A].

Step 2 is to present all of the information available about the attributes in the form of a decision matrix (table 1), which shows performances of different alternatives in connection with different attributes. These 2 steps are fundamental in all MCDM methods.

Table 1. Decision matrix

Alternative	Criteria					Score rank
	C ₁	C ₂	C ₃	...	C _n	
	(w ₁)	(w ₂)	(w ₃)		(w _n)	
	max/min					
A ₁	x ₁₁	x ₁₂	x ₁₃	...	x _{1n}	S ₁
A ₂	x ₂₁	x ₂₂	x ₂₃	...	x _{2n}	S ₂
⋮	⋮	⋮	⋮	⋮	⋮	⋮
A _m	x _{m1}	x _{m2}	x _{m3}	...	x _{mn}	S _m

where A₁, A₂, ..., A_m is set of available alternatives, C₁, C₂,..., C_n is set of criteria, w₁...w_n is criteria weight, x_{ij} is performance of ith alternative over jth criteria.

Step 3 is the calculation of normalized performance ratings r_{ij} (ratios) which can be performed through several existing variants:

Variant 1. Brauers and Zavadskas (2006)[10] ratios:

$$r_{ij} = \frac{x_{ij}}{\sqrt{\sum_{i=1}^m x_{ij}^2}} \tag{1}$$

where: x_{ij} is the response of alternative j on objective i, j = 1, 2 ..., m; m is the number of alternatives, i = 1, 2 ..., n; n being the number of objectives, r_{ij} is a dimensionless number representing the normalized response of alternative j on objective i.

Variant 2. Voogd [13] ratios:

$$r_{ij} = \frac{x_{ij}}{\sum_{i=1}^m x_{ij}} \tag{2}$$

Variant 3. Weitendorf [14] ratios:

$$r_{ij} = \frac{x_{ij} - x_j^{min}}{x_j^{max} - x_j^{min}} \tag{3}$$

if r_{ij} should be maximized and:

$$r_{ij} = \frac{x_j^{max} - x_{ij}}{x_j^{max} - x_j^{min}} \tag{4}$$

if r_{ij} should be minimized; with: and i=1, 2, ..., m; j=1, 2, ..., n

Variant 4. Stopp ratios:

$$r_{ij} = \frac{x_{ij}}{x_j^{max}} \tag{5}$$

if maximum r_{ij} is sought, and:

$$r_{ij} = \frac{x_j^{min}}{x_{ij}} \tag{6}$$

if minimum r_{ij} is sought; where: x_j^{max} represents the best value for all of the alternatives in relation with the [C]_j, while x_j^{min} represents the worst, with: i=1, 2, ..., m; j=1, 2, ..., n. These normalized values are expressed in percentages.

Variant 5. Körth (1969a, 1969b) [15, 16] ratios:

$$r_{ij} = \frac{x_{ij}}{x_j^{max}} \quad (7)$$

if maximum r_{ij} is sought, and:

$$r_{ij} = 1 - \frac{x_{ij}}{x_j^{max}} \quad (8)$$

if minimum r_{ij} is sought.

Variant 6. Peldschus et al. (1983) [17] ratios for nonlinear normalization:

$$r_{ij} = \left(\frac{x_{ij}}{x_i^{max}} \right)^2 \quad (9)$$

if maximum r_{ij} is sought, and:

$$r_{ij} = \left(\frac{x_i^{min}}{x_{ij}} \right)^2 \quad (10)$$

if minimum r_{ij} is sought.

In all the variants for ratios calculations, normalized responses of the alternatives on the objectives belong to the interval [0; 1].

In Step 4 the normalized performances are added in the case of maximization (for desirable attributes) and subtracted in the case of minimization (for undesirable attributes). Thus, the optimization problem is solved in the following way:

$$S_i = \sum_{j=1}^g x_{ij} - \sum_{j=g+1}^n x_{ij} \quad (11)$$

where: $j = 1, 2, \dots, g$ is the number of attributes to be maximized, $j = g + 1, g + 2, \dots, n$ is the number of attributes that need to be minimized, S_i is the normalized assessment of the value of alternative i in relation with other attributes.

In some cases, it can be often observed that some attributes are more important than others. In order to give more importance to a given attribute, it may be multiplied with appropriate weight (coefficient of significance). When these coefficients (attribute weights) are taken into account in relation to the previous equation, we get the following:

$$S_i = \sum_{j=1}^g w_j x_{ij} - \sum_{j=g+1}^n w_j x_{ij} \quad (12)$$

where: w_j is the weight of the j th attribute ($j = 1, 2, \dots, n$), which can be determined by using the Analytic Hierarchy Process or Entropy method.

Step 5 is to rank alternatives and/or select the most efficient one. The considered alternatives are ranked by descending S_i , i.e., the alternatives with greater values of S_i have a higher priority (rank). Determination of the most appropriate alternative A^* can be done using the following formula:

$$\begin{aligned} A^* &= \{A_i / \max_i S_i\}, \text{ for variants 1 and 2;} \\ A^* &= \{A_i / \min_i S_i\}, \text{ for variants 3, 4, 5 and 6} \end{aligned} \quad (13)$$

2.2. The SAW Method

SAW (Simple Additive Weighting), which is also known as the weighted linear combination or scoring methods, is the oldest, one of the simplest, most natural and most widely used multicriteria evaluation method [18, 19].

The method, first utilized by Churchman and Ackoff [20], is based on the weighted average. An evaluation score is calculated for each alternative by multiplying the scaled value given to the alternative of that attribute with the weights of relative importance directly assigned by decision maker followed by summing of the products for all criteria. The advantage of this method is that it is a proportional linear transformation of the raw data, which means that the relative order of magnitude of the standardized scores remains equal [21].

The process of SAW consists of 4 steps where steps 1 to 3 are identical as in the MOORE method. Thus, steps 1 to 3 will not be discussed.

Step 4 is to evaluate each alternative A_i , Eq. (14):

$$\begin{aligned} A^* &= \max \sum_{i=1}^m r_{ij} w_j \text{ for variants 3, 4, 5 and 6;} \\ A^* &= \min \sum_{i=1}^m r_{ij} w_j \text{ for variants 1 and 2} \end{aligned} \quad (14)$$

where: r_{ij} is the score of the i th alternative with respect to the j th criterion, w_j is the weighted criteria.

3. OBJECTIVE TECHNIQUES FOR DETERMINATION OF CRITERIA WEIGHTS

The objective approach of determining the weights of criteria, looks at the criteria as sources of information and the relative importance of the criteria reflects the amount of information contained in each one of them. The amount of information contained in each criteria is related to the intensity of the contrast of each criterion. Standard deviation and entropy are possible measures of intensity and manners of the presentation of objective criteria weight [22].

For defining weights of criteria in this paper, we will use two different objective approaches: one approach based on measuring the amount of information (Entropy) and one statistical approach (CRITIC). It should be noted that the CRITIC method generates relatively uniformed weight values which are approximate to the values of the average decision maker (DM) – equal criteria weights. That is not the case with the Entropy method, where some of the criteria are eliminated from multi-criteria evaluation [4].

Yilmaz and Harmancioglu [23] conducted the research similar to this one. Their study has delineated the best management alternative on the basis of 3 different MCDM methods (SAW, CP and TOPSIS)

combined with 3 different techniques for criteria weighing (Entropy, CRITIC and AHP).

3.1. Entropy Method (EM)

Determination of objective criteria weights according to the entropy method is based on the measurement of uncertain information contained in the decision matrix and directly generates a set of weights for a given criteria based on mutual contrast of individual criteria values of variants for each criteria and then for all the criteria at the same time [4].

Determination of objective criteria weights w_j according to the entropy method is carried out in three steps. Step one (Eq. 15) involves the normalization of criteria values of variants x_{ij} contained in the decision matrix (table 1):

$$r_{ij} = \frac{x_{ij}}{\sum_{i=1}^m x_{ij}} \tag{15}$$

This way a normalized decision matrix is obtained:

$$\begin{matrix}
 & C_1 & C_2 & \dots & C_m \\
 & w_1 & w_2 & \dots & w_m \\
 A_1 & \left[\begin{matrix} a_{11} & a_{12} & \dots & a_{1m} \\ a_{21} & a_{22} & \dots & a_{2m} \\ \dots & \dots & \dots & \dots \\ a_{n1} & a_{n2} & \dots & a_{nm} \end{matrix} \right. \\
 A_2 & \\
 \dots & \\
 A_n &
 \end{matrix} \tag{16}$$

The information contained in matrix R can be considered as the “emission power” of each criterion C_j and is used to compute an entropy value e_j :

$$e_j = -k \sum_{i=1}^m r_{ij} \ln r_{ij} \tag{17}$$

a constant k , $k = 1/\ln n$, is used to guarantee that e_j ($j=1, 2, \dots, n$) belongs to the interval $[0; 1]$.

The degree of divergence (d_j) of the average intrinsic information contained in each criteria is calculated as:

$$d_j = 1 - e_j \tag{18}$$

where: d_j ($j=1, 2, \dots, n$) is inherent intensity of criteria contrast C_j .

Since the value of d_j is a specific measure of the intensity of a criteria contrast C_j , the final relative weight of the criteria, in the third step of the method, can be obtained by the simple additive normalization:

$$w_j = \frac{d_j}{\sum_{j=1}^n d_j} \tag{19}$$

The method can be regarded as an objective while it generates weighted criteria values directly from the criteria value variations and eliminates the problem of subjectivity, incompetence or absence of decision-makers.

Also, either the type or the nature of the criteria is not important and does not matter.

3.2. CRITIC Method (CM)

The CRITIC method (CRiteria Importance Through Intercriteria Correlation) [24] belongs to the class of correlation methods. It is based on analytical testing of the decision matrix in order to determine the information contained in the criteria by which variants are evaluated.

For each criteria x_{ij} membership function r_{ij} which translates all the values of criteria f_j into interval $[0, 1]$, is defined.

$$r_{ij} = \frac{x_{ij} - x_j^{min}}{x_j^{max} - x_j^{min}} \tag{20}$$

This transformation is based on the concept of an ideal point. In this way, the initial matrix is converted into a matrix with generic elements r_{ij} .

Each vector has a standard deviation, which represents the degree of deviation of variant values for a given criteria of a mean value. The amount of information C_j contained in the criteria j is determined in the following manner:

$$C_j = \sigma_j \sum_{i=1}^m (1 - r_{ij}) \tag{21}$$

Objective criteria weights are obtained by normalizing the values C_j :

$$w_j = \frac{C_j}{\sum_{i=1}^m C_i} \tag{22}$$

3.3. Case study

Table 2 represents the so-called decision matrix or evaluation table for the defined scenario (selection of an air conditioner), and consists of five criteria (power factor, active power, air flow, price and current) and 9 alternatives is different air conditioner brands, where air conditioners are not sorted as they were previously (Step 1 – page 2).

Table 2. Decision matrix with the data on air conditioners

Alternative	Criteria				
	f1	f2	f3	f4	f5
	Power factor (cos)	Active power (kW)	Air Flow (m ³ /h)	Price (rsd)	Current (A)
max/min	max	min	max	min	min
a1	0.87356	0.621764706	520	25000	3.160588
a2	0.900285714	0.789785714	550	27500	4.082143
a3	0.911652	0.577609	550	31500	2.815217
a4	0.95144	0.82989	450	28500	3.855556
a5	0.808	0.837652	530	26000	4.617391
a6	0.947846	0.636308	600	30500	3.006154
a7	0.95008	0.50583	530	24500	2.369167
a8	0.9325	0.788917	530	26450	3.841667
a9	0.930615	0.791615	750	35000	3.863077

Criteria weights will be defined by using Entropy and CRITIC methods and alternatives will then be ranked by using MOORA and SAW methods with six above mentioned variants.

3.4. Criteria Weights Obtained by the Entropy Method

Decision matrix R, normalized by Eq. (15) is shown in Table 3.

Table 3. Normalized decision matrix R

	r1	r2	r3	r4	r5
a1	0.106	0.097	0.104	0.098	0.100
a2	0.110	0.124	0.110	0.108	0.129
a3	0.111	0.091	0.110	0.124	0.089
a4	0.116	0.130	0.090	0.112	0.122
a5	0.098	0.131	0.106	0.102	0.146
a6	0.116	0.100	0.120	0.120	0.095
a7	0.116	0.079	0.106	0.096	0.075
a8	0.114	0.124	0.106	0.104	0.122
a9	0.113	0.124	0.150	0.137	0.122

According to Eq. (17, 18 and 19) respectively, the values of entropy (e_j), the degree of divergence (d_j), and the relative weight of criteria (w_j) were obtained (Table 4).

Table 4. Entropy, degree of divergence and the relative weight of criteria

	Criteria				
	f1	f2	f3	f4	f5
e _j	0.999	0.994	0.996	0.997	0.991
d _j	0.001	0.006	0.004	0.003	0.009
w _j	0.024	0.282	0.186	0.129	0.378

3.5 Criteria Weights Obtained by the Critic Method

Decision matrix R, normalized by Eq. (20) is shown in Table 5.

Table 5. Normalized decision matrix R

	r1	r2	r3	r4	r5
a1	0.457	0.349	0.233	0.048	0.352
a2	0.643	0.856	0.333	0.286	0.762
a3	0.723	0.216	0.333	0.667	0.198
a4	1.000	0.977	0.000	0.381	0.661
a5	0.000	1.000	0.267	0.143	1.000
a6	0.975	0.393	0.500	0.571	0.283
a7	0.991	0.000	0.267	0.000	0.000
a8	0.868	0.853	0.267	0.186	0.655
a9	0.855	0.861	1.000	1.000	0.664

The amount of information C_j contained in criteria j and criteria weights (w_j) were obtained according to Eq. (21 and 22) respectively (Table 6).

Table 6. The amount of information and criteria weights

	Criteria				
	f1	f1	f1	f1	f1
C _j	1.810542	1.474244	1.063343	1.132035	1.401902
w _j	0.263081	0.214215	0.154509	0.164491	0.203704

4 RESULTS

Complete ranking of alternatives (air conditioners) according to 6 variants for both MOORA and SAW using both Entropy and CRITIC for defining weights of criteria, is shown in tables 7a – 8b.

Table 7a. Complete ranking of alternatives obtained by MOORA – Entropy

Weights	MOORA	Air conditioner									
ENTROPY	Variant 1	4	7	2	8	9	3	1	6	5	Rank
	Variant 2	4	7	2	8	9	3	1	6	5	
	Variant 3	2	7	3	6	8	4	1	5	9	
	Variant 4	3	7	2	5	8	4	1	6	9	
	Variant 5	3	7	2	6	8	4	1	5	9	
	Variant 6	3	7	2	6	8	4	1	5	9	
Alternatives		a1	a2	a3	a4	a5	a6	a7	a8	a9	

Table 7b. Complete ranking of alternatives obtained by MOORA – CRITIC

Weights	MOORA	Air conditioner									
CRITIC	Variant 1	4	7	3	8	9	2	1	6	5	Rank
	Variant 2	4	7	3	8	9	2	1	6	5	
	Variant 3	2	6	3	8	4	5	1	7	9	
	Variant 4	2	8	3	7	5	4	1	6	9	
	Variant 5	2	7	3	8	4	5	1	6	9	
	Variant 6	2	8	3	6	7	4	1	5	9	
Alternatives		a1	a2	a3	a4	a5	a6	a7	a8	a9	

Table 8a. Complete ranking of alternatives obtained by SAW – Entropy

Weights	SAW	Air conditioner									
ENTROPY	Variant 13	3	7	2	6	8	4	1	5	9	Rank
	Variant 23	3	7	2	6	8	4	1	5	9	
	Variant 34	7	2	8	9	3	1	6	5		
	Variant 44	7	2	8	9	3	1	6	5		
	Variant 54	7	2	8	9	3	1	6	5		
	Variant 64	7	2	8	9	3	1	6	5		
Alternatives		a1	a2	a3	a4	a5	a6	a7	a8	a9	

Table 8b. Complete ranking of alternatives obtained by SAW – CRITIC

Weights	SAW	Air conditioner									
CRITIC	Variant 1	2	7	3	6	8	4	1	5	9	Rank
	Variant 2	2	7	3	6	8	4	1	5	9	
	Variant 3	4	8	3	7	9	2	1	5	6	
	Variant 4	4	7	2	8	9	3	1	6	5	
	Variant 5	4	7	3	8	9	2	1	6	5	
	Variant 6	4	7	2	8	9	3	1	6	5	
Alternatives		a1	a2	a3	a4	a5	a6	a7	a8	a9	

It can be concluded that in all the combinations of MCDM methods and objective techniques for defining criteria weights, air conditioner A7, proved to be the best alternative, while the worst ones were air conditioners A5 and A9.

4.1 Correlations between variants

The Pearson correlation coefficient r for all pairs of six variants for all combinations of MCDM methods and objective techniques for defining criteria weights is shown in tables 9a – 9d.

Table 9a. Pearson correlations between variants for MOORA – Entropy combination

	Variant 1	Variant 2	Variant 3	Variant 4	Variant 5	Variant 6
Variant 1	1	1.000**	0.767*	0.767*	0.800**	0.800**
Variant 2		1	0.767*	0.767*	0.800**	0.800**
Variant 3			1	0.967**	0.983**	0.983**
Variant 4				1	0.983**	0.983**
Variant 5					1	1.000**
Variant 6						1

Table 9b. Pearson correlations between variants for MOORA – CRITIC combination

	Variant 1	Variant 2	Variant 3	Variant 4	Variant 5	Variant 6
Variant 1	1	1.000**	0.533	0.650	0.550	0.717*
Variant 2		1	0.533	0.650	0.550	0.717*
Variant 3			1	0.933**	0.983**	0.817**
Variant 4				1	0.967**	0.950**
Variant 5					1	0.867**
Variant 6						1

Table 9c. Pearson correlations between variants for SAW – Entropy combination

	Variant 1	Variant 2	Variant 3	Variant 4	Variant 5	Variant 6
Variant 1	1	1.000**	0.800**	0.800**	0.800**	0.800**
Variant 2		1	0.800**	0.800**	0.800**	0.800**
Variant 3			1	1.000**	1.000**	1.000**
Variant 4				1	1.000**	1.000**
Variant 5					1	1.000**
Variant 6						1

Table 9d. Pearson correlations between variants for SAW – CRITIC combination

** . Correlations are significant at the 0.01 level
 * . Correlations are significant at the 0.05 level

	Variant 1	Variant 2	Variant 3	Variant 4	Variant 5	Variant 6
Variant 1	1	1.000**	0.833**	0.767*	0.750*	0.767*
Variant 2		1	0.833**	0.767*	0.750*	0.767*
Variant 3			1	0.950**	0.967**	0.950**
Variant 4				1	0.983**	1.000**
Variant 5					1	0.983**
Variant 6						1

Statistically significant positive correlation was found in almost all of the cases, except for 6 pairs of variants in the MOORA – CRITIC combination (1-3; 1-4; 1-5; 2-3; 2-4 and 2-5). The highest correlations between variants (p < 0.01) were found in the SAW – Entropy combination. There were 7 perfect correlations in this combination and 5 in all other combinations together.

5. CONCLUSION

Selection of the optimal air conditioner, defined through 5 criteria, using MCDM methods MOORA and SAW in combination with two different types of objective techniques of criteria weighing Entropy and CRITIC showed that the decision of the best alternative (air conditioner) was basically independent from the MCDM method used, although different approaches for defining criteria weights, as expected, gave different results.

Complete ranking of the alternatives in all the method – technique – ratio variant combinations showed that the air conditioner A7 was the best solution while the worst ones were air conditioners A5 and A9.

Significant positive correlation was obtained for almost all the pairs of variants in all the combinations except for the MOORA – CRITIC combination.

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REZIME

UPOREDNA ANALIZA OBJEKTIVNIH TEHNIKA ZA ODREĐIVANJE TEŽINA KRITERIJUMA U DVE METODE VIŠEKRITERIJUMSKOG ODLUČIVANJA NA PRIMERU IZBORA KLIMA UREĐAJA

Ovaj rad se bavi komparativnom analizom dve različite vrste objektivnih tehnika za određivanje težina kriterijuma: Entropija i CRITIC primenjenih u dve metode višekriterijumskog odlučivanja: MOORA i SAW na primeru selekcije klima uređaja. Korišćeno je šest varijanti za računanje normalizovanih kriterijumskih vrednosti (racia). Rezultati su pokazali da je odluka o najboljem klima uređaju u osnovi nezavisna od primenjenih metoda, uprkos primenjenim tehnikama za određivanje težina kriterijuma. Kompletno rangiranje u svim kombinacijama metoda i tehnika sa različitim načinima računanja racia pokazalo je da je najbolje rangirana alternativa klima uređaj A7, a najlošije su bile A5 i A9. Značajna pozitivna korelacija je dobijena za skoro sve parove varijanti u svim kombinacijama osim za MOORA – CRITIC kombinaciju pri čemu je kombinacija SAW – Entropija imala najveću korelaciju između varijanti ($p < 0.01$).

Ključne reči: MOORA, SAW, Entropija, CRITIC, težine kriterijuma